



Pablo V. Frese
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Professional Summary

Pablo, as Director of the Caribbean operations for the CF Breeze Recovery, and Puerto Rican resident, has proven himself an effective manager of large volume construction projects. Project management, customer and public relations, training, team building, and leadership supervision of staff also number among his skills and experience. In addition to his background in construction, he also has over twenty years' experience in hotel operations, training and management of staff. Pablo, an excellent communicator, is fully bilingual in both English and Spanish.

Education

- InterAmerican University (Fajardo, Puerto Rico)
- The Guild of Professional English (Butlers, Fajardo, Puerto Rico)
- Butler Training 2004

Key Skills

- Construction Project Management
- Hotel Management (both operations and personnel)

Selected Accomplishments in the Hotel Industry

- AAA Five Diamond Award
- Forbes Five Star Award

Technical Skills

- Microsoft Word, Excel, PowerPoint
- Sabre Software

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- Hotel Information System (HIS)

Experience

President of Caribbean Operations

Present

CF Breeze Recovery, LLC – Puerto Rico

- Daily oversight of all projects related to the Caribbean
- Contract negotiations, business development, HR.

Sr. Construction Manager / Director of Caribbean Operations

May 2018 - January 2019

CF Breeze Recovery, LLC – Puerto Rico

Tu Hogar Renace Program (Puerto Rico): Project Value \$10,000,000.00

- Built and trained a workforce of over five hundred construction workers, superintendents and warehouse staff.
- Negotiated and managed contracts, logistics, and HR affairs.
- Responsible for overseeing 1,700 home repairs in Puerto Rico and 500 in the USVI. Note: This work was performed in a geographical area of over 12 towns located primarily in the center Sierra of the island of Puerto Rico.

Sr. Construction Manager / Director of Caribbean Operations

October 2018 - May 2019

CRSC, LLC (Managed by CF Breeze Recovery, LLC)

EHRVI Program (US Virgin Islands) - Project Value: \$47,900,000.00

- Negotiated and managed contracts, logistics, and HR affairs.
- Completed over 500 roof repairs and STEP homes in the USVI. Note: This work was performed on all 3 islands in USVI: St Thomas, St. John, and St. Croix.

Hotel Manager on Duty

1997 – 2018

Las Casitas Village – a Waldorf-Astoria Resort – Fajardo Puerto Rico

- Managed a 1200 room ultra-luxury resort complex that includes a water park, over 100,000



square foot convention space, a marina facility and private island. Oversaw all departments— Front of House and Back of House, security, and private contractors including a workforce of 1,500 staff members.

- Took care of guest requests, bookings reservations, requests concerns, supervised and coordinated every service the guests received in their five-diamond suite.
- Developed an effective reporting procedure to ensure guest satisfaction throughout the day.
- Assisted in developing the Butler Manual to standardize operations for services.

Independent Food and Beverage (F&B) Consultant

2005 to Present

As a consultant, Pablo has helped establish affordable training procedures to improve service quality. These training procedures are based on the need as determined by the outcome of extensive study and evaluation of staff. They result in training manuals and related training that assist in the creation of standard operating procedures.

Additional Hotel Service and Food and Beverage Experience

Over the years Pablo has worked at many different hotels in Puerto Rico: the prestigious St. Regis Bahia Beach, Rio Grande, Puerto Rico; El Conquistador; Westin Rio Mar; and The Ritz Carlton. References available upon request.

